

Intelligent Business Operations

Chapter 1: Overview & Strategy



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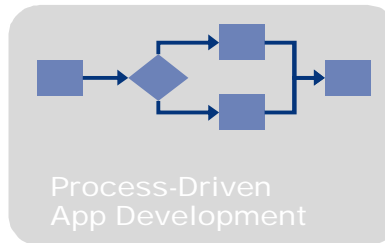
Tech Academy: Intelligent Business Operations

Day 1

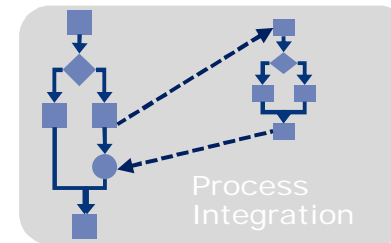
Chapter 1



Chapter 2



Chapter 3



Day 2

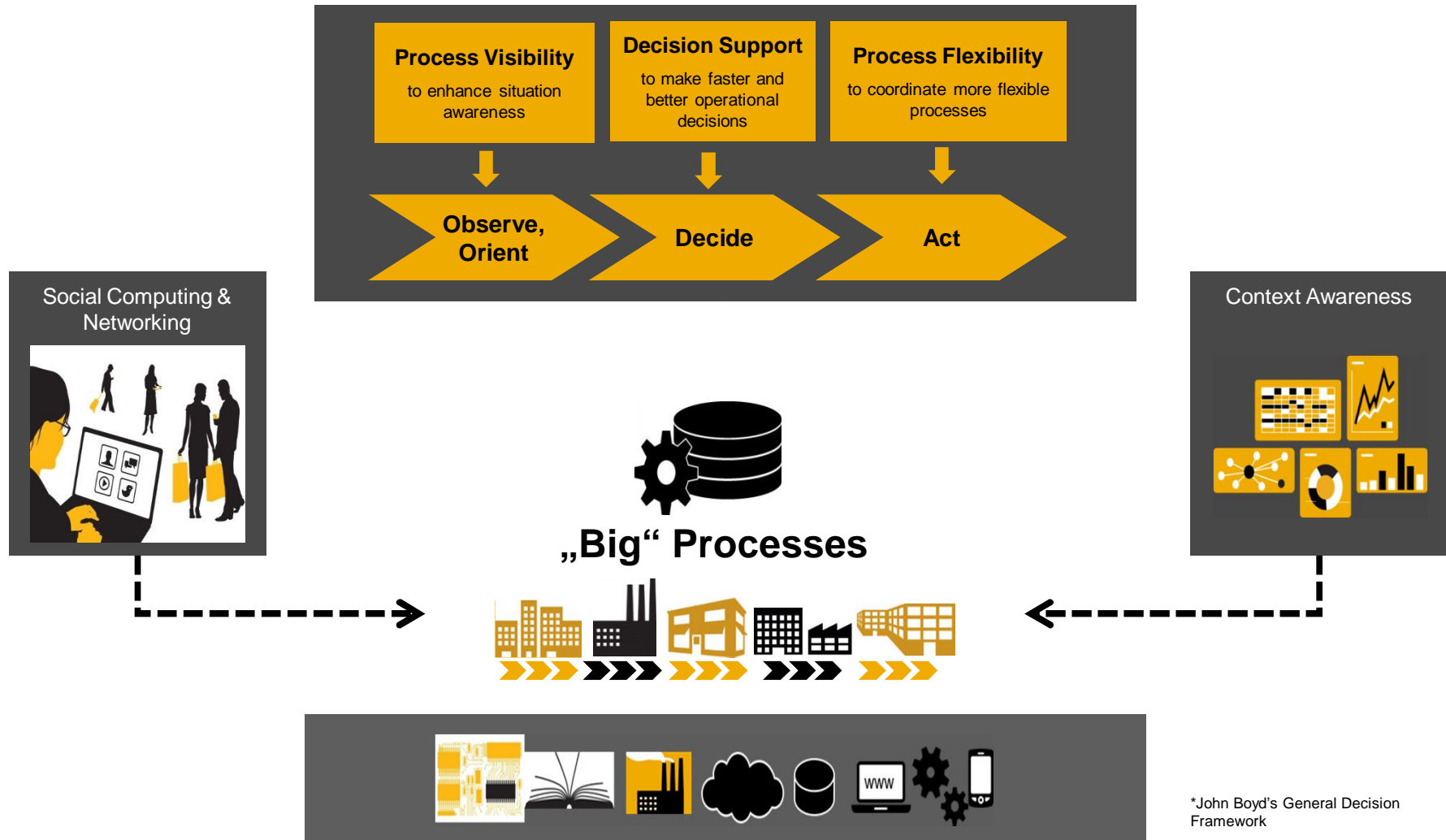
Chapter 4



Chapter 5



The success of a Business Operation is determined by the quality of the decisions*



What's defining an excellent OODA loop?

Speed, quality and cost of processes



End-to-end
processing time



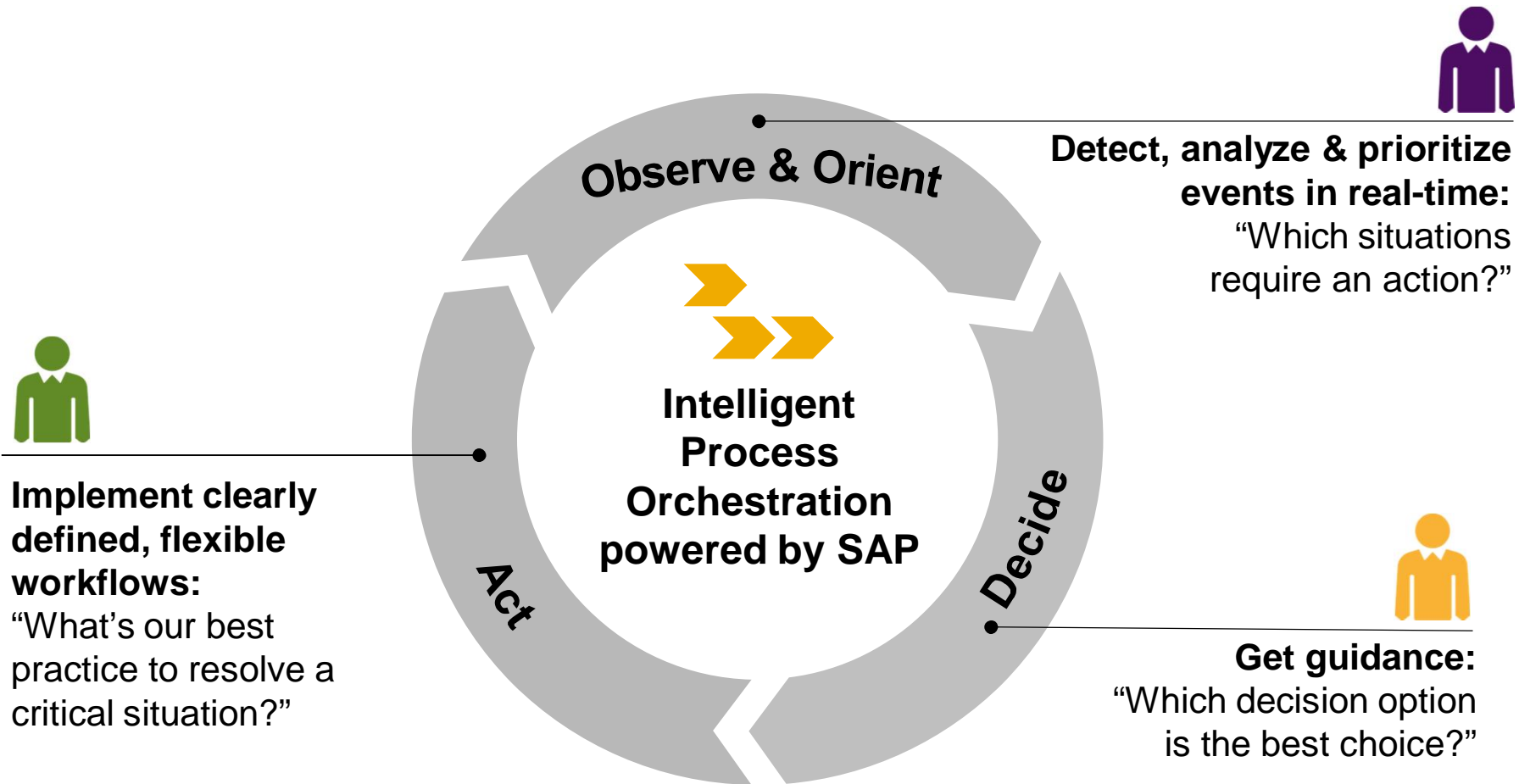
Process quality and
customer satisfaction



Cost of process

The Intelligent Process Orchestration Suite

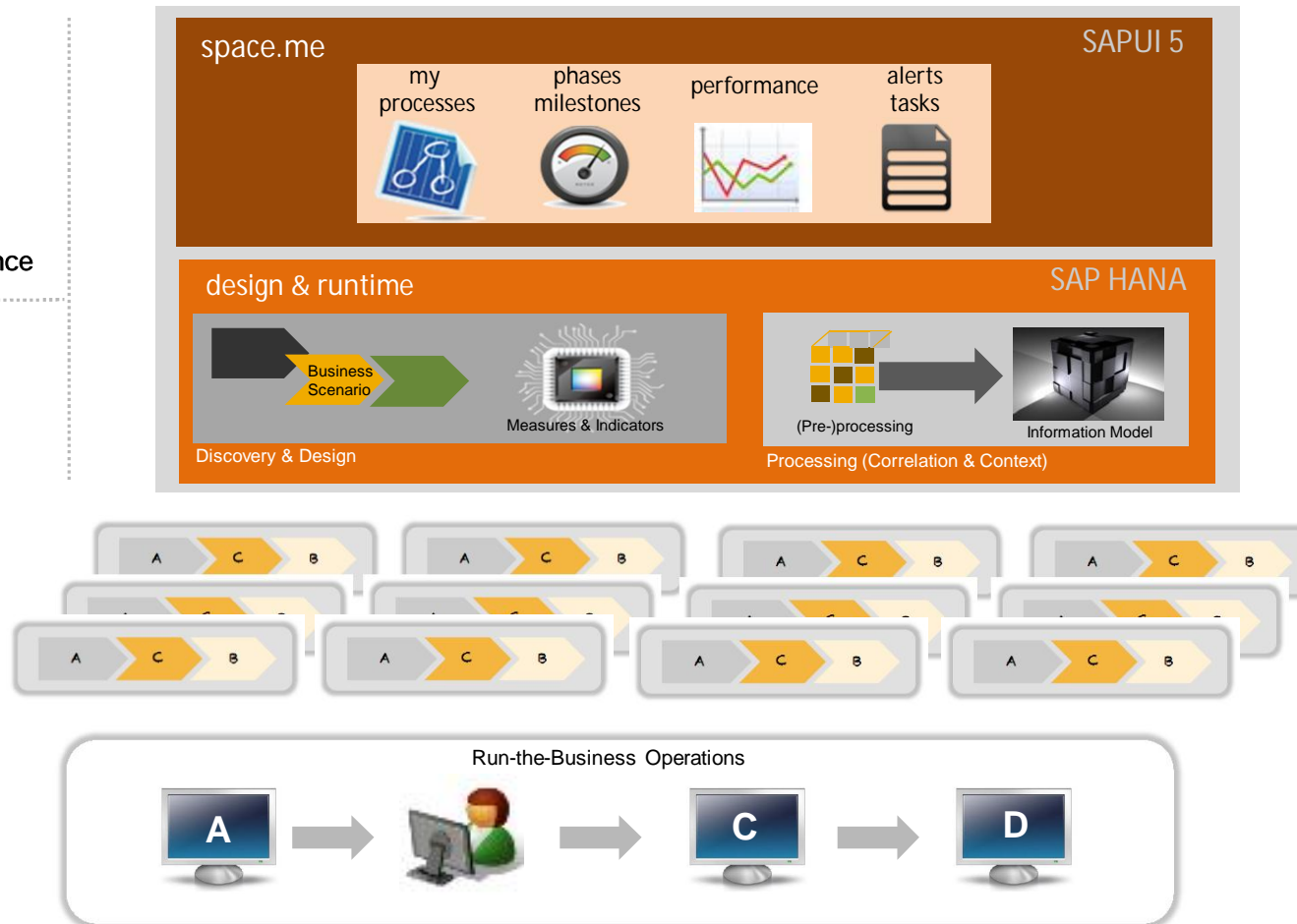
Providing real-time process insight and execution



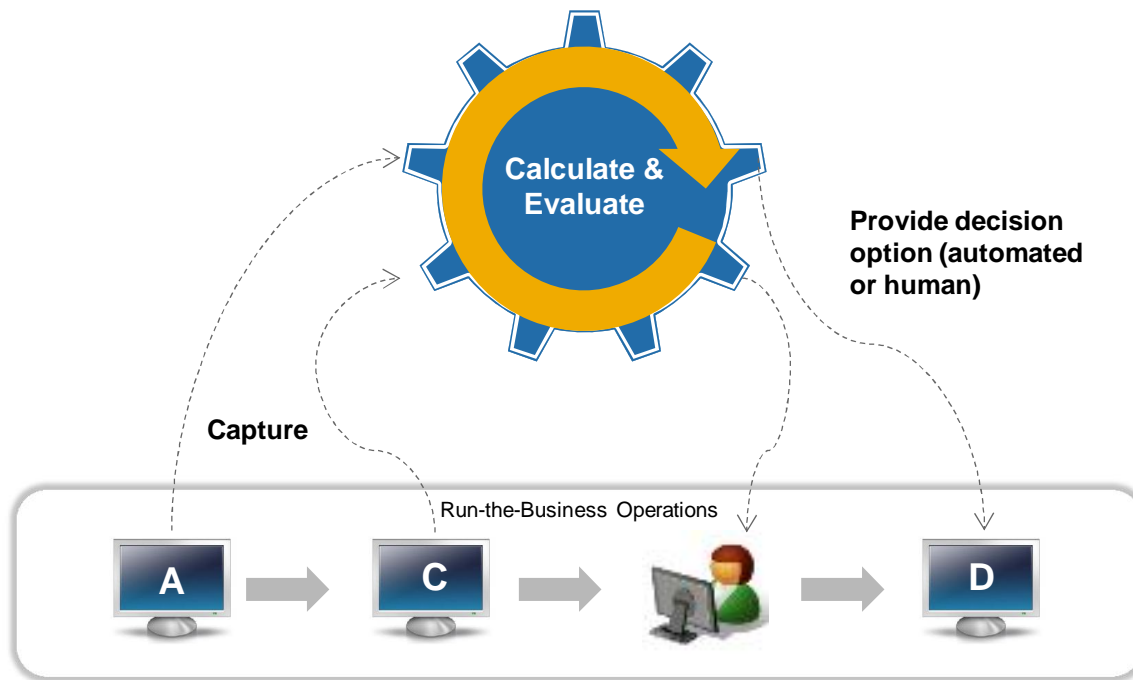
SAP Operational Process Intelligence powered by SAP HANA

Process Intelligence in the Now and for the Future

SAP Operational
Process Intelligence



Decision Management Service Integrated into an Operational System



For IT:

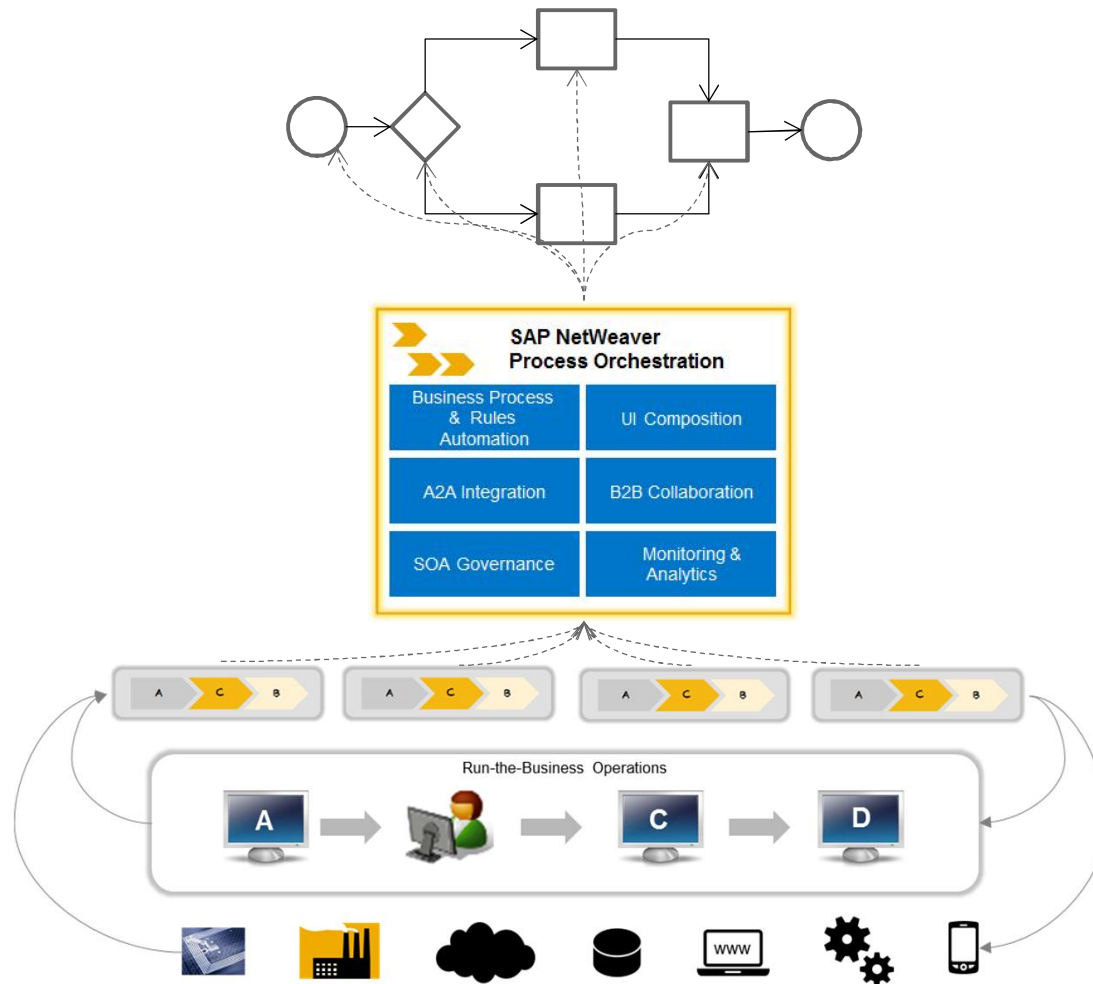
- Fast & easy to develop and modify

For Business:

- Better decisions
- Automate complex decisions & processes
- Faster process cycle times

SAP NetWeaver Process Orchestration (BPM)

The enabler for agile/dynamic processes

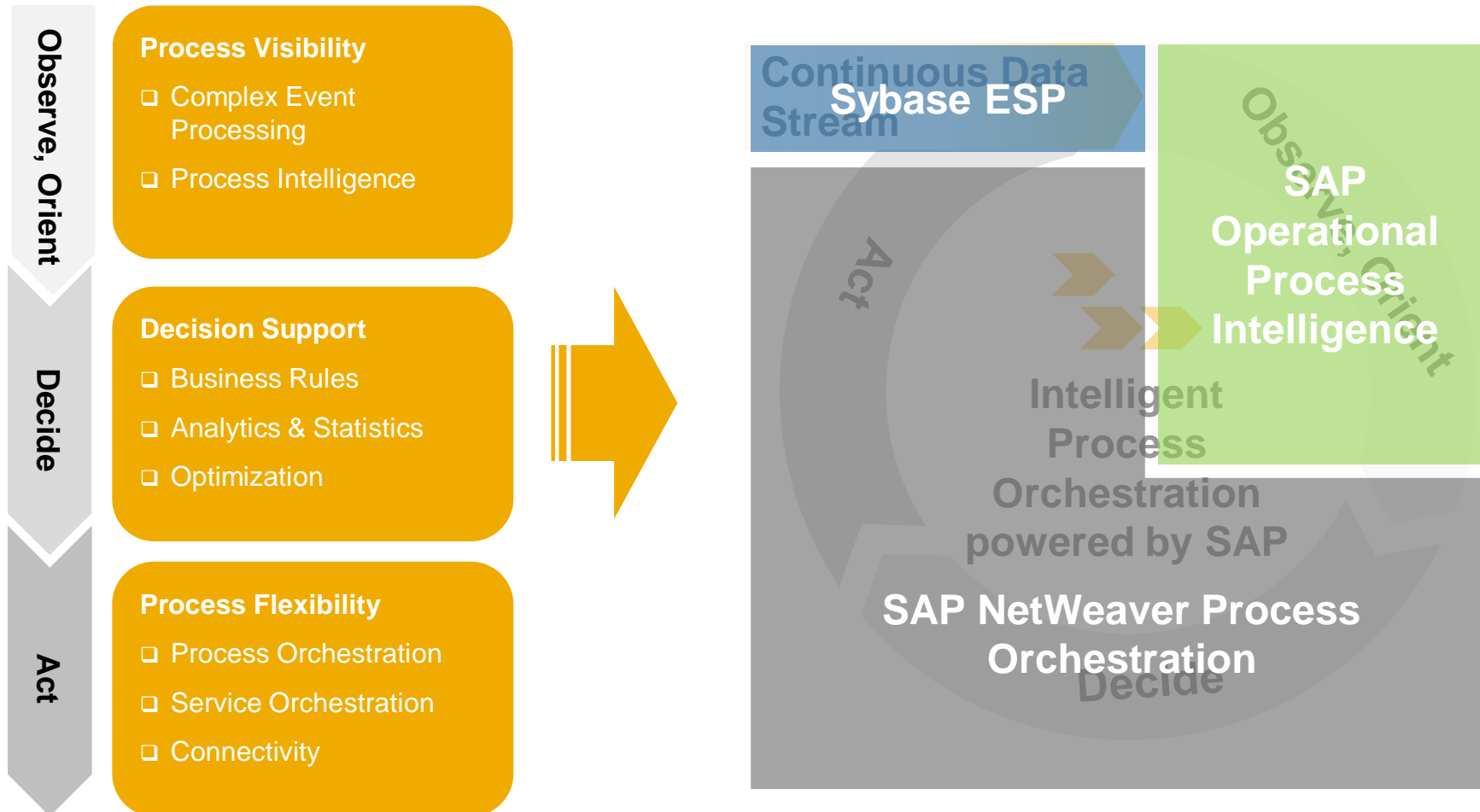


Adaptive Flow Management:

- Use easy adaptable process models to coordinate the flow of activities.
- The integration of Business Rules enable to dynamically adjust the flow of activities in real-time.
- Enhance your process control via B2B collaboration

Intelligent Process Orchestration powered by SAP

Technology – Capability / Product Mapping



Key Take Aways

The Intelligent Process Orchestration Suite powered by SAP allows organizations to...



1.

Detect, analyze & prioritize events in real-time: “Which situations require an action?”

2.

Get guidance: “Which decision option is the best choice?”

3.

Implement clearly defined, flexible workflows: “What’s our best practice to resolve a critical situation?”



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